

Results-based Plan Briefing Book 2012-13

Ministry of Citizenship and Immigration

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Ministry of Citizenship and Immigration





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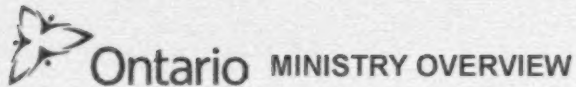
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**PART 1
PUBLISHED RESULTS-BASED PLAN
2012-13**

PART I: PUBLISHED RESULTS-BASED PLAN 2012-13



VISION

The Ministry of Citizenship and Immigration (MCI), which serves two Ministers (Minister of Citizenship and Immigration and the Minister Responsible for Women's Issues), has lead responsibility for immigration and newcomer settlement, the voluntary and not-for-profit sector, provincial honours and awards, and women's issues.

The Ministry's vision is: "A diverse and inclusive society where all people contribute to a strong economy, caring society and enhanced quality of life."

To achieve this vision, the Ministry works in partnership with other provincial ministries, other levels of government, the public, and the private and not-for-profit sectors to develop and implement policies and programs that:

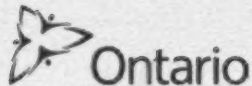
- Maximize the benefits of immigration for newcomers and Ontario by enabling and supporting their successful economic and social integration;
- Promote and recognize greater social inclusion, civic and community engagement, and volunteerism;
- Build a society free of violence against women and increasing women's economic security; and
- Provide accessible, inclusive and respectful service to Ontario's diverse communities.

PAN/PARAPAN AMERICAN GAMES SECRETARIAT OVERVIEW

The Pan/Parapan American Games Secretariat (P/PAGS), which supports the Minister Responsible for the 2015 Pan/Parapan American Games, is responsible for overseeing Ontario's financial commitments in the Games and helping to ensure the Games vision is achieved. Hosting the Games will bring significant economic and social benefits to the Province. The Games will create additional jobs in venues construction and Games operations and attract upwards of 250,000 tourists. The Games will serve to help inspire Ontarians by showcasing the value of sport, recreation and healthy living. The Games will also develop and strengthen Toronto and Ontario's relationships with the Americas and the Caribbean via sport, culture, education, tourism and economic linkages.

VISION

The Secretariat protects the provincial interest and supports the successful delivery of the 2015 Pan/Parapan American Games for Ontarians.



AREAS OF RESPONSIBILITY

The Immigration Branches (Immigration Policy Branch and Immigration Programs Branch), the Citizenship Branch and Ontario Women's Directorate (OWD) are undertaking a number of activities within each strategy in order to align with government priorities and enhance service delivery.

Immigration:

Priority – Maximize the Economic and Social Benefits of Immigration

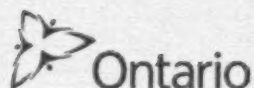
Supporting Ontario's economic growth and prosperity, the economic outcomes of immigrants will be improved through increased coordination of programs and services, more local participation, and enhanced consultation. The Immigration Policy Branch and the Immigration Programs Branch are focused on three strategic directions to achieve positive outcomes for immigrants:

1. Targeted Selection;
2. Effective Integration; and
3. Access to Employment.

The key activities to support these directions include:

- Developing Ontario's first Immigration Strategy, supported by an Expert Roundtable. The aim of the strategy is to align immigration with Ontario's economic and social development goals. The strategy will provide the Ministry with a strategic framework to engage externally with the federal government as well as internally with other ministries to develop more coordinated services to better serve the changing needs of Ontario's newcomers.
- Selecting immigrants to support economic growth through Opportunities Ontario: Provincial Nominee Program (PNP) which allows employers and investors to attract highly skilled workers and international students to meet their human resource needs and help Ontario compete globally.

PNP facilitates the attraction and retention of highly skilled employees by fast-tracking the immigration application process for skilled workers and international students. The program benefits Ontario employers who are having difficulty in finding skilled workers and gives them the opportunity to hire international students or foreign workers. PNP also benefits investors who want to bring in key personnel and it enables the retention of international students at the Masters and PhD levels.



- Leading the ongoing enhancement of OntarioImmigration.ca, a portal that links newcomers, prospective immigrants and employers to information and resources, and offers municipalities the opportunity to showcase their communities and provide relevant local information.
- Supporting community-based delivery of settlement services for newcomers by providing information, referrals, orientation, and facilitating social and economic integration through the Newcomer Settlement Program.
- Improving access through the Language Interpreter Services program to shelters, the justice system, as well as social and health care services to victims of domestic violence who do not speak English or French. The program has expanded to support victims of sexual violence including those exploited by human trafficking and victims who are Deaf or hard of hearing.
- Continuing to improve and enhance Ontario's Adult Non-Credit English as a Second Language (ESL) / French as a Second Language (FSL) Training Program to ensure that the program is more learner-focused and results-based, aligns with provincial objectives for adult education programs and is better coordinated with the federal language training program.
- Continuing initiatives to ensure that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by:
 - Continuing to implement the *Fair Access to Regulated Professions Act, 2006* (FARPA) to ensure fair and transparent licensing and certification processes for internationally trained individuals (through the Office of the Fairness Commissioner);
 - Assisting internationally trained individuals to navigate through licensure and registration processes to practise in a regulated profession in Ontario through Global Experience Ontario (GEO);
 - Providing occupation-specific and workplace communication training programs;
 - Encouraging employers to recognize the skills of immigrants; and
 - Leading Ontario's participation in the Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications.
- Supporting Ontario Bridge Training programs for internationally trained individuals to get licensed and find employment that is commensurate with their skills and experience.



- Connecting newcomers and employers through the Municipal Immigration Information Online Program (MIIO) by focusing on activities that address:
 - Employment needs of Ontario communities to attract and retain internationally trained individuals;
 - Support for newcomers in obtaining employment; and
 - Awareness of the benefits of hiring newcomers and reducing barriers they face in entering the labour market.

Citizenship:

Priority – Supporting jobs and economic growth through partnering with the not-for-profit sector and promoting greater social inclusion, civic and community engagement, and recognition.

The following activities support this priority:

- Working with stakeholders and other ministries to develop and deliver initiatives that help support jobs and economic growth through active volunteer participation and effective not-for-profit (NFP) organizations.
- Building on relationships with NFP stakeholders to address significant challenges and enhance the capacity of organizations and involvement of volunteers.
- Delivering provincial recognition programs (e.g., Volunteer Service Awards, the June Callwood Outstanding Achievement Award for Volunteerism, the Ontario Medal for Good Citizenship, the Ontario Medal for Young Volunteers) in partnership with other ministries, municipalities and schools. The provincial honours and awards recognize the contributions Ontarians make to their communities and to the Province.

Women's Issues – Ontario Women's Directorate:

The Ontario Women's Directorate (OWD) provides advice and support to the Minister Responsible for Women's Issues and government ministries on issues affecting women's equality. OWD priorities are promoting women's economic security and ending violence against women.

These priorities are achieved through:

- Leading and building partnerships across ministries, and working with stakeholders to address violence against women and women's economic security.
- Providing grants for innovative programs and public education campaigns that support best practices in fostering women's economic security and safety.



Priority – Promoting women's economic security

OWD supports initiatives that advance women's equality through promoting women's economic security. This includes investments in:

- Employment training and supports to help women who have experienced domestic violence, or are at risk of domestic violence, build their economic security.
- Pre-apprenticeship training for low-income women to enter higher paying jobs in skilled trades and information technology sectors.
- Programs and services delivered by women's centres across the province.

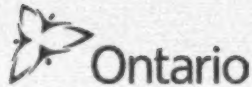
Priority – Ending violence against women

Violence against women is a serious, pervasive problem that affects communities and devastates lives across the Province. OWD works in partnership with government ministries and community partners to implement a wide range of public education and training initiatives throughout Ontario to prevent violence from happening in the first place and to provide better supports for women when it does occur.

OWD is working with partners to implement *Changing Attitudes, Changing Lives: Ontario's Sexual Violence Action Plan* which was launched in March 2011. The Action Plan takes a collaborative approach focused on public education, improving and expanding services for survivors, and strengthening the criminal justice response. OWD coordinates implementation of the *Sexual Violence Action Plan* initiatives across ministries.

OWD also continues to work with partners in the community, education, health care and justice sectors, and across ministries, on the development and implementation of initiatives that support the government's *Domestic Violence Action Plan* and responds to the recommendations of the *Domestic Violence Advisory Council*.

Aboriginal women experience much higher rates of violence compared to non-Aboriginal women and efforts to end violence against Aboriginal women require a unique and distinct approach. The OWD is co-leading a Joint Working Group on Violence Against Aboriginal Women, which is developing and implementing strategies to respond to all forms of violence against Aboriginal women. This work is being guided by the *Strategic Framework to End Violence Against Aboriginal Women*, developed by the Ontario Native Women's Association (ONWA) and the Ontario Federation of Indian Friendship Centres (OFIFC).



Pan/Parapan American Games Secretariat (P/PAGS)

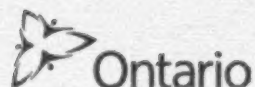
The Pan/Parapan American Games Secretariat (P/PAGS) is responsible for overseeing Ontario's commitments to the Games and working with TO2015, the organizing committee for the Pan/Parapan American Games, federal and municipal governments, and other partners to ensure the Pan/Parapan American Games vision is achieved.

The Ontario government's responsibilities for the Pan/Parapan American Games are set out in four legal Agreements: the Multi-Party Agreement, the Host City Agreement, the Ontario Support Agreement, and the Transfer Payment Agreement.

P/PAGS was established as the single point of contact for coordinating all provincial participation in Games planning and operations and the Provincial liaison between all other parties to the Games. P/PAGS manages the Transfer Payment Agreement with TO2015, risk mitigation, reporting and accountability, and coordination of the activities amongst the various partner ministries involved in the Games and TO2015. P/PAGS also manages federal-provincial relations. P/PAGS works with other ministries, federal government and TO2015 to develop and coordinate promotional and celebration activities to maximize the return on the provincial investment in the Games.

The Secretariat also works with Infrastructure Ontario, an agency of the Ministry of Infrastructure (MOI), to co-ordinate the acceleration of the West Don Lands development for the Pan/Parapan American Athletes' Village and works closely with all partners in the development of new and improved sport and recreation facilities that will support athletes and communities in the Greater Golden Horseshoe.

As a globally-recognized, major international sporting event, the Pan/Parapan American Games will take place throughout the Greater Golden Horseshoe in July and August 2015. An estimated 10,000 athletes and team officials from 41 countries across the Americas and Caribbean are expected to participate in more than 40 sports. This is the first major international, multi-sport event to be hosted by Ontario since the 1930 British Empire Games (now known as the Commonwealth Games) in Hamilton. The budget for the Games is \$1.4 billion with the Ontario government and the federal government each contributing \$500 million. The remaining balance comes from local municipalities, universities and other sources such as ticket revenue and sponsorships.



PROGRAM DELIVERY

Toronto 2015 Organizing Committee for the Pan American and Parapan American Games (TO2015)

Created in 2010, TO2015 is a not-for-profit organization responsible for planning, organizing and staging the Games. Priorities for TO2015 this year include:

- Coordination of facility development
- Finalizing venues
- Planning of games operations
- Obtaining Sponsorships

TO2015 has a Board of Directors consisting of 12 members selected by the five primary Games partners – Government of Canada, Province of Ontario, City of Toronto, Canadian Olympic Committee and the Canadian Paralympic Committee.

TO2015's responsibilities include:

- The sports program and planning for and delivery of the Games.
- Accommodations for athletes and officials at the Athletes' Village and at satellite villages as required.
- Construction of both large and small scale infrastructure projects for the Games across the Greater Golden Horseshoe.
- Venue and Village overlay and fit up with the appropriate Games-time infrastructure.
- Marketing and promotion activities to build the profile of the Games during the event and in the lead up to the Games in addition to a ceremonies and celebrations program to take place prior and during the Games.
- Leadership in the coordination of the Legacy Fund for the development and maintenance of lasting high performance sport facilities and programs.

Ontario: Provincial Deliverables to Support Games Delivery

In addition to TO2015's responsibilities, the Province is required to provide essential operational services that fall within its jurisdiction. These services include transportation, emergency management and security. In its role as the one-window for provincial participation in the Games, P/PAGS will continue to work with partner ministries to provide strategic direction, inter-ministerial coordination and oversight of the Provincial government's participation in the Games.

Pan/Parapan American Games Athletes' Village (PAAV)

Through the acceleration of the previously owned West Don Lands in Toronto's Waterfront, P/PAGS is responsible for overseeing the development of the PAAV and managing the Pan Am related components of the project budget.



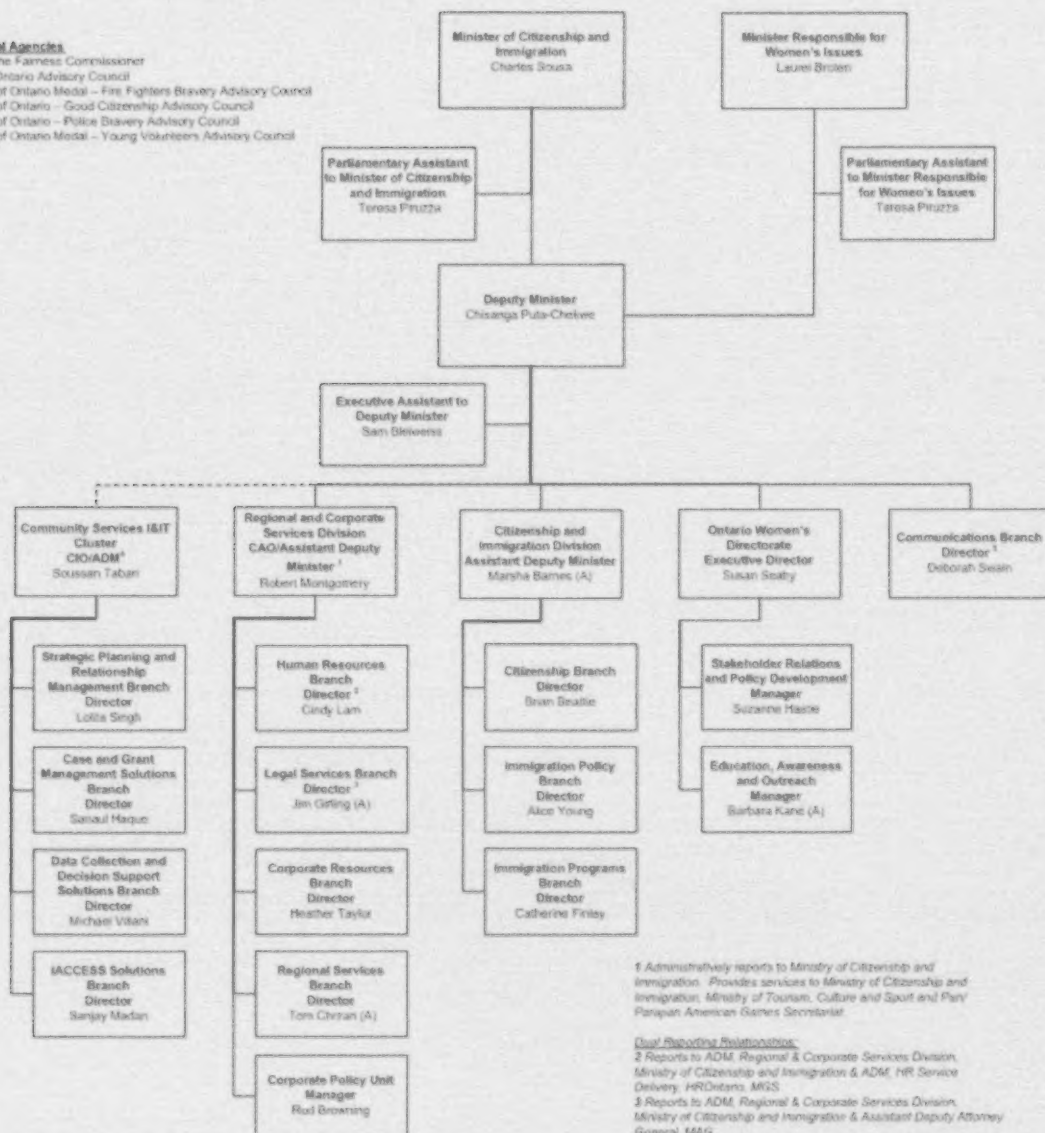
After the Games, PAAV will be transformed into a new vibrant, sustainable, waterfront community with a mix of market, affordable and student housing as well as a YMCA and George Brown College student residences.

Ministry of Citizenship and Immigration

Organization Chart
April 2012

Ministerial Agencies

Office of the Fairness Commissioner
Order of Ontario Medal – Fire Fighters Bravery Advisory Council
Province of Ontario – Good Citizenship Advisory Council
Province of Ontario – Police Bravery Advisory Council
Province of Ontario Medal – Young Volunteers Advisory Council



¹ Administratively reports to Ministry of Citizenship and Immigration. Provides services to Ministry of Citizenship and Immigration, Ministry of Tourism, Culture and Sport and Pan/Paraplan American Games Secretariat.

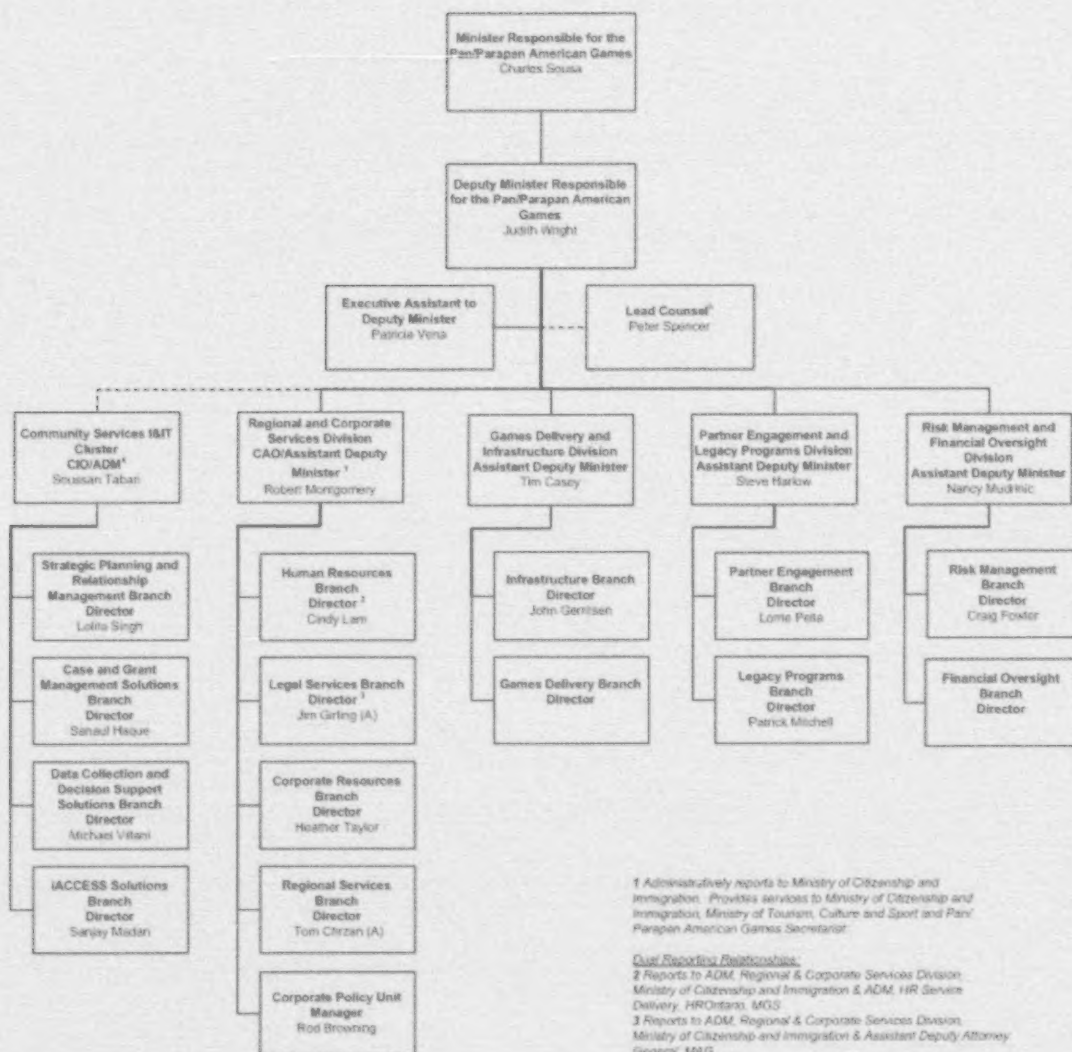
Dual Reporting Relationships:

- ² Reports to ADM, Regional & Corporate Services Division, Ministry of Citizenship and Immigration & ADM, HR Service Delivery, HR Ontario, MGS
- ³ Reports to ADM, Regional & Corporate Services Division, Ministry of Citizenship and Immigration & Assistant Deputy Attorney General, MAG
- ⁴ Reports to Corporate Chief Information Technology Officer
- ⁵ Reports to Deputy Minister, Ministry of Citizenship and Immigration & Deputy Minister of Communications & Associate Secretary of Cabinet

(A) Denotes "Acting"

Pan/Parapan American Games Secretariat

Organization Chart
April 2012



¹ Administratively reports to Ministry of Citizenship and Immigration. Provides services to Ministry of Citizenship and Immigration, Ministry of Tourism, Culture and Sport and Pan/Parapan American Games Secretariat.

Other Reporting Relationships:

² Reports to ADM, Regional & Corporate Services Division, Ministry of Citizenship and Immigration & ADM, HR Service Delivery, HROntario, MGS

³ Reports to ADM, Regional & Corporate Services Division, Ministry of Citizenship and Immigration & Assistant Deputy Attorney General, MAG

⁴ Reports to Corporate Chief Information Technology Officer

⁵ Reports to Ministry of the Attorney General

(A) Denotes "Acting"



LEGISLATIVE BACKGROUND

The current Ministry of Citizenship and Immigration was established by Order-in-Council number 1478/2005. This Order-in-Council sets out the powers and duties of the Minister and the Ministry and provides the Acts for which the Minister is responsible.

According to Order-in-Council 1478/2005, as amended by O.C. 556/2007 and O.C. 1766/2009, the Minister of Citizenship and Immigration is responsible for the administration of the following Acts:

Fair Access to Regulated Professions Act, 2006, S.O. 2006, c. 31

To practise in a profession in Ontario, practitioners must be registered by the governing body of the profession. The purpose of the Act is to help ensure that regulated professions and individuals applying for registration by regulated professions are governed by registration practices that are transparent, impartial, objective and fair.

The regulated professions to which the Act applies are listed in Schedule 1 of the Act which may be amended by regulation. The Act sets out a general duty of fairness in respect of registration practices. It also establishes specific duties for regulated professions, such as providing information to applicants about registration practices, ensuring registration decisions are made within a reasonable time and providing an appeal process.

The Act provides for the appointment of a Fairness Commissioner. Among other duties, the Fairness Commissioner will assess the registration practices of regulated professions. Regulated professions will be required to review their registration practices on an on-going basis and to submit annual fair registration practice reports to the Fairness Commissioner. Audits will be conducted of each regulated profession every three years or at such times as the Fairness Commissioner may specify.

The Fairness Commissioner is given the power to make compliance orders against a regulated profession. It is an offence to fail to comply with an order of the Fairness Commissioner.

The Act also establishes the Access Centre for Internationally Trained Individuals, known as "Global Experience Ontario" or "GEO", to provide information and assistance to internationally trained individuals and others.



Holocaust Memorial Day Act, 1998, S.O. 1998, c.25

The Act proclaims Yom ha-Shoah as determined by the Jewish lunar calendar as Holocaust Memorial Day.

Holodomor Memorial Day Act, 2009, S.O. 2009, c.7

The Act proclaims the fourth Saturday in November in each year as Holodomor Memorial Day.

Ministry of Citizenship and Culture Act, R.S.O. 1990, c. M. 18, in respect of activities and programs respecting citizenship and immigration

This Act was created for a Ministry which was subsequently reconfigured.

By Order-in-Council, powers and duties under this legislation relating to citizenship were transferred to the Minister of Citizenship & Immigration. Powers and duties relating to culture were transferred to the Minister of Tourism, Culture and Sport.

The Act gives the Minister charge of the Ministry and responsibility for administration of its legislation. The Act allows the Minister to delegate statutory powers or duties to the Deputy Minister or to any employee of the Ministry.

The Act's objectives include encouraging "full, equal and responsible citizenship among the residents of Ontario" and recognizing "the pluralistic nature of Ontario society".

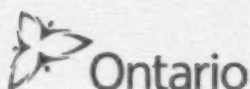
By 2007 amendments, the Minister is empowered to establish, charge and refund fees to recover the costs of any services that are provided by the Ministry.

Remembrance Day Observance Act, 1997, S.O. 1997, c. 18

The Act declares two minutes of silence on Remembrance Day. Observance is to be voluntary.

Vimy Ridge Day Act, 2010, S.O. 2010, c. 3

The Act proclaims April 9 in each year as Vimy Ridge Day.



AGENCIES, BOARDS and COMMISSIONS (ABCs)

The Ministry's agencies, boards and commissions are the:

Advisory Council to The Order of Ontario:

The Order of Ontario is the province's highest official honour. An independent Advisory Council recommends individuals to receive this honour in recognition of their excellence and achievement in Ontario and around the world.

Office of the Fairness Commissioner (OFC):

The OFC is responsible for assessing the registration practices of regulated professions. Its purpose is to make sure these practices are transparent, objective, impartial and fair for anyone applying to practice his or her profession, particularly for internationally trained individuals.

Ontario Medal for Young Volunteers Advisory Council:

An independent Advisory Council recommends youth, between the ages of 15 and 24, to receive the Ontario Medal for Young Volunteers in recognition of their outstanding volunteer achievements.

Province of Ontario Medal for Firefighters Bravery Advisory Council:

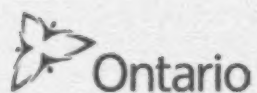
An independent Advisory Council recommends firefighters to receive the Ontario Medal for Firefighter Bravery in recognition of their acts of outstanding courage and bravery while on or off duty.

Province of Ontario Medal for Police Bravery Advisory Council:

An independent Advisory Council recommends police officers to receive the Ontario Medal for Police Bravery in recognition of their acts of outstanding courage and bravery while on or off duty.

Province of Ontario Medal for Good Citizenship Advisory Council:

An independent Advisory Council recommends individuals to receive the Ontario Medal of Good Citizenship in recognition of their outstanding long-term efforts and outstanding contributions to the well-being of their communities.



Summary of ABCs' Financial Data:

Name	2012-13 Expenditure Estimates	2012-13 Revenue Estimates	2011-12 Expenditure Interim Actuals	2011-12 Revenue Interim Actuals	2010-11 Expenditure Actuals	2010-11 Revenue Actuals
Advisory Council to the Order of Ontario	N/A	-	N/A	-	N/A	-
Office of the Fairness Commissioner	1,689,900	-	1,689,900	-	1,689,900	-
Ontario Medal for Young Volunteers Advisory Council	N/A	-	N/A	-	N/A	-
Province of Ontario Medal for Fire Fighters Bravery Advisory Council	N/A	-	N/A	-	N/A	-
Province of Ontario Medal for Police Bravery Advisory Council	N/A	-	N/A	-	N/A	-
Province of Ontario Medal for Good Citizenship Advisory Council	N/A	-	N/A	-	N/A	-



PUBLISHED RESULTS-BASED PLAN 2012-13

Priorities and Results for 2012-13

The Ministry's Results-based Plan for 2012-13 directly supports the key government priorities of **"Jobs and Prosperity"** and **"Knowledge and Skills"** by improving the economic and social outcomes of newcomers, increasing the competitiveness of employers, strengthening the capacity of the not-for-profit sector and strengthening Ontario's economy and innovation agenda. These government priorities are also supported by the Ontario Women's Directorate (OWD) through training programs and employment support that help low-income women gain economic independence.

OWD also supports the priority of **"Stronger, Safer Communities"** through the implementation of the government's *Domestic Violence Action Plan*, *Sexual Violence Action Plan* and the *Strategic Framework to End Violence Against Aboriginal Women*.

The Pan/Parapan American Games Secretariat supports the priority of **"Jobs and Prosperity"** by contributing to the successful delivery of the Pan/Parapan American Games.

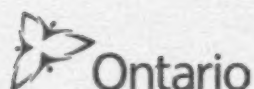
The tables below illustrate the Ministry's key strategies and expected results for this fiscal year (2012-13).

Ministry of Citizenship and Immigration

"Jobs and Prosperity"	
MCI's Key Strategies for 2012-13	
The Ministry's key strategies to support "Jobs and Prosperity" for 2012-13 include: • Developing Ontario's first-ever Immigration Strategy and examining ways that immigration can best support Ontario's economic development and help new Ontarians find jobs. • Leading the ongoing enhancement of OntarioImmigration.ca to link newcomers, prospective immigrants and employers who need information and resources. • Connecting newcomers and employers through the Municipal Immigration Information Online Program (MIIIO), and providing municipalities the opportunity to showcase their communities and provide relevant local information. • Delivering Ontario's Provincial Nominee Program (PNP) to help address the human resource needs of Ontario employers/investors and enhance the ability to attract international students.	



"Jobs and Prosperity" – cont'd
MCI's Key Strategies for 2012-13
• Working with partner ministries in the development of policies and programs that support newcomers' economic and social integration. • Implementing employment training and other initiatives to promote women's economic security. • Implementing recommendations from the Partnership Project report for the government to be more responsive, supportive and accessible to not-for-profit (NFP) organizations. • Partnering with the NFP sector through the Strategic Partnership Initiatives (SPI) program by: ○ Helping the NFP sector build capacity and encouraging volunteering through investing in projects that support sound management practices, diversity, and new solutions; and ○ Promoting greater awareness of the value of active citizenship and volunteering. • Recognizing the contributions Ontarians make to their communities and to the Province.
Expected Results
• Employers educated on the benefits of attracting, recruiting and retaining highly skilled immigrants. • Increased competitiveness of Ontario businesses and strengthened the province's economy through the successful attraction and retention of skilled workers and international graduates in Ontario. • Increased employment opportunities for low-income women and women who are victims or at risk of domestic violence. • Increased capacity of NFPs to attract and involve volunteers and/or deliver services to their communities. • A strong, effective and responsive partnership between the Government of Ontario and the NFP sector.



"Knowledge and Skills"

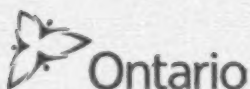
MCI's Key Strategies for 2012-13

The Ministry's key strategies to support "Knowledge and Skills" for 2012-13 include:

- Supporting Ontario Bridge Training programs for Internationally Trained Individuals to get licensed and find employment that uses their skills and experience.
- Supporting comprehensive, community-based settlement services for newcomers through the Newcomer Settlement Program.
- Through a Strategic Partnership with the Ministry of Training, Colleges and Universities (MTCU) and the Ontario College of Trades, Global Experience Ontario (GEO) will continue to develop tools to assist pre and post-arrival Internationally Trained Individuals so that they have accurate information about working in the trades and non-health regulated professions.
- Enhancing Adult Non-Credit Language Training ESL/FSL programs to help newcomers acquire the language skills they need to integrate socially and economically.
- Ensuring that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by supporting the implementation of the:
 - Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications; and
 - *Fair Access to Regulated Professions Act, 2006*.

Expected Results

- Skilled newcomers getting their licence, certificate, and/or employment as a result of bridge training programs.
- Internationally Trained Individuals in Ontario will have access to relevant and current information on how to navigate the trades system and be enabled to practice in their profession.
- Improved foreign qualifications assessment and recognition processes in Canada so that newcomers can begin working in their fields faster.
- Newcomers acquiring the language skills they need to integrate socially and economically.



"Stronger, Safer Communities"

MCI's Key Strategies for 2012-13

The Ministry's key strategies to support "Stronger, Safer Communities" for 2012-13 include:

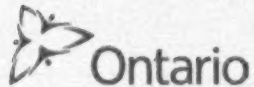
- Implementing a wide range of innovative initiatives that support the government's *Domestic Violence and Sexual Violence Action Plans* and the *Strategic Framework to End Violence Against Aboriginal Women*, including:
 - Training and resources for service providers in the health, education, justice and social services sectors to improve their skills in identifying and supporting women experiencing violence;
 - Neighbours, Friends and Families campaigns in workplaces and in Aboriginal, French language, immigrant and refugee communities throughout Ontario;
 - Public education campaigns related to sexual violence, to change attitudes and mobilize communities to stop sexual violence before it happens;
 - Expansion of the Language Interpreter Services program for victims of sexual violence including victims who have been sexually exploited through human trafficking and victims who are Deaf or hard of hearing; and
 - Training programs that strengthen the leadership skills of Aboriginal women.

Expected Results

- A broad spectrum of partners engaged in prevention of violence against women through the development and delivery of public education campaigns.
- Earlier identification of women at risk of violence and more efficient/effective supports for victims.
- Increased participation of women in the social and economic life of Ontario through innovative initiatives to end violence against women and improve supports to victims.

Pan/Parapan American Games Secretariat

"Jobs and Prosperity"
P/PAGS' Key Strategies for 2012-13
P/PAGS supports "Jobs and Prosperity" by contributing to the successful delivery of the Pan/Parapan American Games. The key strategies for 2012-13 include: • Provide strategic direction, coordination and oversight of the Provincial government's participation and responsibilities in the delivery of the 2015 Pan/Parapan American Games. ○ As part of its oversight activities, P/PAGS will review TO2015's business plans, quarterly reports and audit reports and prepare report backs to Treasury Board on a quarterly basis. The Transfer Payment Agreement will also manage the Province's interests. ○ P/PAGS will work with TO2015 in: - The development of an integrated budget model that will be the basis of all financial reporting to the Province; and - The development of a coordinated risk and program management strategy that will manage the Province's responsibilities for the Games. • Ensure Ontario's interests leading up to, during and after the Games are realized, including the successful development of the Pan/Parapan American Games Athletes' Village which is the catalyst for the accelerated development of the West Don Lands. • P/PAGS will manage partnerships with TO2015, the federal government, municipalities, and other key partners/ministries on games planning and operation. This includes: ○ Provincial approval of TO2015's business plan; and ○ Provincial coordination of provincial planning on transportation, security and health/emergency management. • P/PAGS will work with key partners/ministries to develop Provincial Promotion and Legacy Strategies to leverage the opportunities presented by the Games and ensure that Ontario's interests leading up to during and after the Games are realized.
Expected Results
• Stringent governance and oversight, control and due diligence processes developed for the planning and implementation phases of the Games. • Continued work with Infrastructure Ontario to ensure the construction progress on the Pan/Parapan American Games Athletes' Village is on track.



HIGHLIGHTS OF 2011-12 ACHIEVEMENTS

In 2011-12, MCI and P/PAGS continued to deliver results that support the Government's key priorities. Highlights of these results included:

- Commencing the development of an Immigration Strategy for Ontario, which will better align immigration with the Province's economic and social development goals.
- Establishment of a Partnership Project Office, and implementation of several key recommendations from the Partnership Project report.
- Expanding the Language Interpreter Services program to serve victims of sexual violence including human trafficking victims and victims who are Deaf or hard of hearing.
- Construction commenced for the Pan/Parapan American Games Athletes' Village.

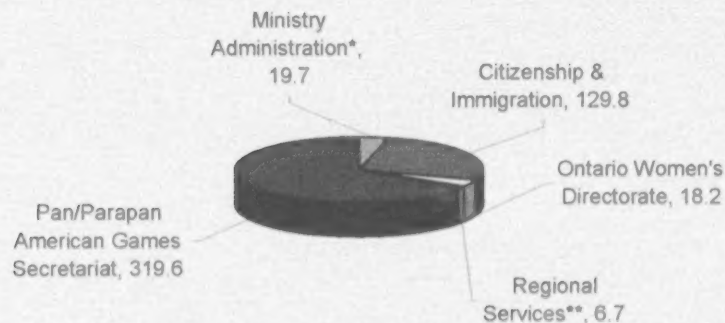
Further details of these achievements are included in Appendix 1, the Ministry's annual report.



MINISTRY FINANCIAL INFORMATION

The Ministry of Citizenship and Immigration's investment to government priorities in 2012-13 is illustrated in the following chart.

Ministry Allocation of 2012-13 Base Spending (\$ Millions)



* The Corporate Services Division within Ministry Administration serves the Ministry of Citizenship and Immigration and the Ministry of Tourism, Culture and Sport.

** The Regional Services Branch serves the Ministry of Citizenship and Immigration, the Ministry of Tourism, Culture and Sport.

Table 1: Ministry Planned Expenditures 2012-13

	Ministry Planned Expenditures (\$M)
Operating (1)	163.0
Capital	271.6
TOTAL	434.6

Note 1: Operating total includes (\$59.4M) in consolidated adjustments

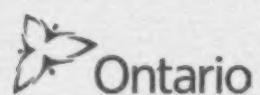
MINISTRY FINANCIAL INFORMATION

MINISTRY OF CITIZENSHIP AND IMMIGRATION
Table 2: Operating and Capital Summary by Vote

Votes/Programs	Estimates 2012-13 \$	Change from 2011-12 Estimates \$ %	Estimates 2011-12 * \$	Interim Actuals 2011-12 * \$	Actuals 2010-11 * \$
OPERATING AND CAPITAL EXPENSE					
OPERATING EXPENSE					
Ministry Administration Program	19,602,000	(761,900) (3.7)	20,363,900	22,746,400	20,961,120
Citizenship and Immigration Program	129,822,500	6,231,700 5.0	123,590,800	133,883,200	133,291,066
Ontario Women's Directorate	18,232,200	-	18,232,200	17,970,400	16,948,338
Regional Services Program	6,710,700	113,800 1.7	6,596,900	6,530,400	7,291,814
Pan/Parapan American Games Secretariat	47,968,900	23,952,400 99.7	24,016,500	22,774,400	9,243,089
CAPITAL EXPENSE					
Ministry Administration	1,000	-	1,000	1,000	-
Regional Services	1,000	-	1,000	1,000	-
Pan/Parapan American Games Secretariat	271,627,800	264,791,100 3,873.1	6,836,700	36,466,500	6,836,638
Less: Special Warrants	-	-	-	-	-
Total Operating and Capital Expense to be Voted	493,966,100	294,327,100 147.4	199,639,000	240,373,300	194,672,066
Special Warrants	-	-	-	-	-
Statutory Appropriations	80,187	-	80,187	80,187	65,968
Statutory Appropriations - Amortization	2,000	-	2,000	2,000	-
Ministry Total Operating & Capital Expense	494,048,287	294,327,100 147.4	199,721,187	240,455,487	194,638,033
Consolidations	(59,436,700)	7,284,300 (10.9)	(66,721,000)	(65,572,100)	(72,144,419)
Total Including Consolidations	434,611,587	301,611,400 226.8	133,000,187	174,883,387	122,493,614
CAPITAL ASSETS					
Ministry Administration	1,000	-	1,000	-	-
Regional Services	1,000	-	1,000	-	-
Less: Special Warrants	-	-	-	-	-
Total Capital Assets to be Voted	2,000	-	2,000	-	-
Special Warrants	-	-	-	-	-
Statutory Appropriations	-	-	-	-	-
Total Capital Assets	2,000	-	2,000	-	-

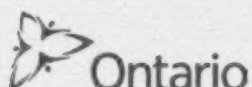
* Estimates for the previous fiscal year are re-stated to reflect any changes in ministry organization and/or program structure. Interim Actuals reflect the numbers presented in the 2012 Ontario Budget.





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**APPENDIX 1
ANNUAL REPORT
2011-12**



APPENDIX 1: ANNUAL REPORT 2011-12

The tables below illustrate the key results achieved by the Ministry and by the Pan/Parapan American Games Secretariat in the 2011-12 fiscal year. The results respond to the strategies put forward in the Ministry's Results-based Plans and reflect the following government priorities:

- Knowledge and Skills
- Jobs and Prosperity
- Stronger, Safer Communities

Ministry of Citizenship and Immigration

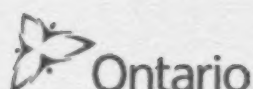
"Knowledge and Skills"	
Key Strategies	Results Achieved in 2011-12
Supporting bridge training programs for internationally trained individuals to get licensed and find employment that uses their skills and experience.	Ontario has been delivering Bridge Training for longer, and invested more than other provinces and territories in helping highly skilled immigrants make a swift and successful transition into the labour market. Ontario's model for bridge training for internationally trained individuals (ITIs) has been recognized nationally and presented internationally as an innovative, effective way to help highly skilled newcomers overcome the barriers they face in their new country. In 2011-12, the Ministry continued its commitment to bridge training programs by investing over \$40M into new and existing successful bridge training programs. This increased investment represents additional provincial investment and federal funding successfully negotiated through a two year (2011-12 and 2012-13) contribution agreement. Approximately 70% of participants who complete bridge training programs targeting licensure obtained licensure in their profession within a year of completing the program. On average, 65% of participants who completed bridge training programs targeting employment obtained employment in their field within a year of completing the program.



"Knowledge and Skills" – cont'd	
Key Strategies	Results Achieved in 2011-12
Enhancing Adult Non-Credit Language Training (ESL/FSL) programs to help newcomers acquire the language skills they need to integrate socially and economically.	MCI is continuing to enhance the Adult Non-Credit Language Training Program as part of the program redesign. MCI has successfully introduced a number of enhancements to date, including: • Increased learner access to the program by expanding the already inclusive eligibility criteria; • Introduced a minimum instructor accreditation standard (implementation to begin Fall 2012); • Introduced an electronic reporting system for the Adult Non-Credit Language Training Program; • Launched a multi-year project (\$2M) to develop Ontario Curriculum Guidelines for the Adult Non-Credit Language Training Program; • Provided one-time funding (\$3M) to participating school boards to support the ongoing implementation of program enhancements; • Improved coordination with the federal government by: ○ Participating in the pilot of Portfolio Based Language Assessment to record learners' progress; ○ Piloting the Coordinated Language Assessment and Referral System (CLARS); ○ Preparing implementation of the History of Assessments, Referrals and Training system (HARTs), learner and course training database system that will be used by both the federal and Provincial language training programs to track all learners accessing either program. Learner Survey: Developed a comprehensive profile of learners in the Adult Non-Credit Language Training Program (both ESL and FSL). The results are helping school boards to ensure that their programming effectively addresses learner needs. In 2011, those learners who were surveyed indicated that their class would be either 'very helpful' or 'helpful' in reaching their goals. This year alone, more than 120,000 immigrants are enrolled in ESL or FSL courses to improve their ability to speak and write English or French.



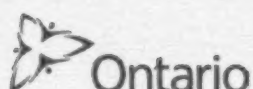
"Knowledge and Skills" – cont'd	
Key Strategies	Results Achieved in 2011-12
Ensuring that immigrants have the opportunity to fully utilize their skills within the Ontario labour market as quickly as possible by supporting the implementation of the: Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications; and <i>Fair Access to Regulated Professions Act, 2006.</i>	MCI continued to work with the federal and provincial governments in the implementation of the Pan-Canadian Framework for the Assessment and Recognition of Foreign Qualifications to provide a fair, timely and consistent system for newcomers to Canada. The first set of target occupations has been implemented. This included pan-Canadian stakeholder consultations, the development of occupation-specific action plans and the release of a joint public progress report. Consultations with the 2012 target occupations began in the Fall of 2011 to discuss gaps and priorities in qualification recognition and identify areas for future continuous improvement. In the 2012 Federal Budget, the federal government announced that a third set of target occupations will be developed. Ontario was the first jurisdiction to pass fairness legislation - the <i>Fair Access to Regulated Professions Act, 2006</i> (FARPA). Progress made to reduce barriers to licensure includes: • Architects reduced their admission course from five to three days, cutting the cost by half; • Teachers developed a web-based application system, enabling people from all jurisdictions and programs to apply for certification online; • Lawyers stopped requiring mandatory articling for some internationally trained lawyers; and • Dental technologists are working toward removing the need for Canadian experience. On July 27, 2011, the government announced the following initiatives to enhance Fair Access: • The Office of the Fairness Commissioner (OFC) and ministries will work with regulatory bodies to address barriers in entry-to-practice requirements. This includes examining unnecessary "Canadian experience" requirements. • The OFC will receive all proposed registration regulations from health regulators. All reports to the OFC and the OFC's advice and comments will be made publicly available.



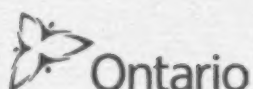
"Knowledge and Skills" – cont'd	
Key Strategies	Results Achieved in 2011-12
	The announcement also included the following initiatives to improve foreign credential recognition: • Community-based assessments will be offered to practice-ready International Medical Graduates. • Global Experience Ontario (GEO) will offer enhanced support for mentorships, internships and networking. Since opening its doors in December 2006, GEO has served over 10,000 internationally trained individuals (ITIs). Over 90% of clients who met with GEO advisors indicated that they were satisfied with the overall quality of services they received. In 2011-12, GEO's webpage hosted on Ontarioimmigration.ca was accessed nearly 30,000 times. 40% of those who access GEO's page do so from outside of North America. GEO develops, updates, and manages over 40 Career Maps working closely with regulatory bodies to ensure these Career Maps are accessible and current. In 2011-12, Career Maps hosted on the OntarioImmigration.ca web portal were viewed approximately 280,000 times. This number reflects a 65% increase over the previous fiscal year.
Implementing employment training and other initiatives to increase women's economic independence.	The Ontario Women's Directorate (OWD) continued to invest in ongoing employment training and other initiatives across Ontario, to support increased women's economic independence. Over the past year: • 356 low income women received training to secure higher paying jobs in the skilled trades and IT sector. • 182 abused or at risk women received training to develop new skills in order to find employment and ultimately, gain economic independence for themselves and their children.



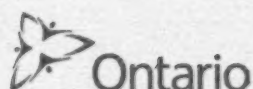
"Jobs and Prosperity"	
Key Strategies	Results Achieved in 2011-12
Pursuing a bilateral immigration agreement with the federal government that is in the best interest of Ontario's newcomers.	Ontario is continuing to work with the federal government on priority initiatives in the absence of a new bilateral immigration agreement: • Extended Opportunities Ontario: Provincial Nominee Program (PNP) for one year to May 24, 2012 to maintain program continuity. Ontario and Canada are working together to extend the program for an additional three years. • Development of a Coordinated Language Assessment and Referral System (CLARS); a single front-end assessment and referral system for both provincially and federally funded language training programs. The system is currently in pilot phase, with full implementation of joint centres expected in 2012-13. • Negotiated a two-year agreement for federal funding of Ontario's Bridge Training Program (\$12M for 2011-12; \$10M for 2012-13). The agreement recognizes Ontario's leadership in the design and delivery of labour market integration programs. • Jointly funded Orientation to Ontario to provide standardized settlement information and connect newcomers to community services before and shortly after arrival. Province-wide roll-out is expected in April 2013. The Ministry has commenced the development of an Immigration Strategy that will align immigration with the Province's economic and social development goals and assist in more effective engagement with the federal government. The Immigration Strategy aims to: • Define and articulate Ontario's vision and priorities for immigration, as part of an overarching policy framework to guide and focus the province's programs and services; • Develop ongoing strategies, such as a provincial plan for immigration levels, supporting economic and labour market growth, and specific initiatives to improve outcomes for all immigrants; and



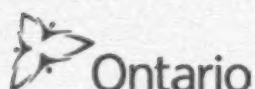
"Jobs and Prosperity" – cont'd	
Key Strategies	Results Achieved in 2011-12
	• Ensure coordinated, aligned programs and policies across ministries and with the federal government. The Ministry has invited experts from a variety of areas to share their insights as members of an Expert Roundtable on Immigration. The Roundtable will provide advice on the development of an Immigration Strategy for Ontario. The Expert Roundtable is part of the Ministry's mission to maximize the benefits of immigration for newcomers and Ontario, and provide services for successful economic and social integration.
Supporting comprehensive, community-based settlement services for newcomers through the Newcomer Settlement Program and Local Immigration Partnerships.	The Ministry continued to deliver the Newcomer Settlement Program to support the successful settlement and integration of newcomers to Ontario. In 2011-12, the program provided \$5.6M in funding to a network of 78 settlement agencies to help more than 80,000 newcomers each year get settled and connected with community services, housing, language, employment and job training. Services are offered in more than 90 languages and in more than 30 communities across the province. The Ministry provided funding to Ontario Council of Agencies Serving Immigrants (OCASI) to conduct a first ever province-wide survey of newcomers to assess newcomers' needs and their experiences using settlement, language training and employment services. Over 2,400 newcomers, including users and non-users of services, took part in the survey. A report will be released by OCASI in the summer of 2012.



"Jobs and Prosperity" – cont'd	
Key Strategies	Results Achieved in 2011-12
Leading the ongoing enhancement of OntarioImmigration.ca to link newcomers, prospective immigrants and employers who need information and resources.	In 2011-12, OntarioImmigration.ca continued to: • Help potential immigrants make an informed decision on immigrating to Ontario, while building realistic expectations; • Facilitate access to online immigration-related information and services that improve social and economic integration outcomes; • Attract skilled workers and business immigrants to Ontario; • Help employers address acute skills shortages; • Integrate information and services from multiple jurisdictions through a user-friendly and seamless interface; and • Promote and build strong and sustainable partnerships. In 2011-12, Ontarioimmigration.ca was enhanced by: • Creation of a new "Living In French" section to assist francophone newcomers with information and tools about living in Ontario; • Launched a partnership with OCASI to offer an "In My Language" tool that offers settlement information on OI.ca in multiple languages; • Developed a mobile version of OI.ca (Currently in beta testing); and • Improvements and expansion of content for the site resulted in visits to the site exceeding 100,000/month.
Connecting newcomers and employers through the Municipal Immigration Information Program and providing municipalities the opportunity to showcase their communities and provide	Municipal portals support over 130 communities, representing over 90% of all landings to Ontario, helping to build their economies and address their labour market needs. Newcomers also benefit as they are able to use their skills and contribute to Ontario's economy by finding work in communities they would not have otherwise considered as a destination. To date, 21 municipal immigration websites have been launched, covering over 95% of all landings. Four more projects are in development. In 2011-12: • Held the fourth annual workshop in Sarnia, Ontario. Funded 12 improvement projects and 14



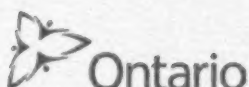
"Jobs and Prosperity" – cont'd	
Key Strategies	Results Achieved in 2011-12
relevant local information.	marketing/promotion projects. • Funded the development of an online collaboration tool for all Municipal Immigration Information Online (MIIO) partners to use to share information, collaborate and communicate. • MIIO Program won a Medal Of Distinction from the Government and Technology Exposition & Conference (GTEC), a national conference on innovation in government with information technology.
Delivering Ontario's Provincial Nominee Program to help address the human resource needs of Ontario employers/ investors and enhance the ability to attract international students.	In 2011-12, MCI continued to enhance and streamline access to the Opportunities Ontario: Provincial Nominee Program. In 2011, Ontario's Provincial Nominee Program: • Exceeded its target by nominating 1,010 individuals. • Supported more than \$300 million dollars worth of new investments and hundreds of new jobs for Ontario, endorsed under the program's investment component. • Committed to work with the federal government to reduce its backlog of applicants in the Federal Skilled Worker Program through a Pilot initiative to be implemented in 2012-13. As a result, this increased Ontario's nomination target by 600 (1500 available nationally).
Developing and promoting Local Immigration Partnerships to strengthen the role of communities in serving and integrating immigrants through sustainable local and regional solutions.	The Ministry continued to collaborate with municipalities and federal government on Local Immigration Partnerships to bring together local stakeholders to develop and implement action plans to receive, integrate and retain newcomers in their communities. To date, there are 35 established Local Immigration Partnerships in communities across Ontario.



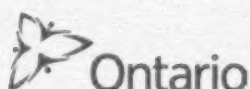
"Jobs and Prosperity" – cont'd	
Key Strategies	Results Achieved in 2011-12
Working with partner ministries in the development of policies and programs that support newcomers' economic and social integration.	MCI continued to work with other ministries to support newcomers' economic integration and social inclusion. Key activities in 2011-12 included: • Partnering with the Ministry of Intergovernmental Affairs to support bilateral and multilateral discussions impacting immigration. • Working with partner ministries to ensure the unique needs of newcomers are reflected in new initiatives launched this year, including the Mental Health and Addictions Strategy; and Long-Term Affordable Housing Strategy. • Working with the Office of Francophone Affairs in providing settlement supports for Francophone newcomers. • Continuing to work with the Ministry of Training, Colleges and Universities on international student initiatives and implementation of the Agreement on Internal Trade and the Foreign Qualification Recognition framework. • Working with other ministries to support the Office of the Fairness Commissioner in ensuring fair access to the regulated professions by internationally trained individuals.
Implementing several key recommendations from the Partnership Project report for the government to be more responsive, supportive and accessible to not-for-profit (NFP) organizations.	Research on the NFP Sector • Based on a recommendation of the Partnership Project, a comprehensive research project is underway that will strengthen knowledge about the NFP sector and its socio-economic impacts. Partnership Project Office • A Partnership Project Office was established in April 2011, and is responsible for moving forward on the Partnership Project Report's recommendations and providing coordination between the sector and the government on mutual issues. Partnership Grant Program • The Partnership Grant Program was launched in June, 2011 to build capacity, communication and cooperation among NFP networks, including investing in areas such as technology and human resources. • In 2011, 27 multi-year projects were funded for a total amount of \$7.3M, over three years, with a focus on projects that have a broad impact across the sector.



"Jobs and Prosperity" – cont'd	
Key Strategies	Results Achieved in 2011-12
	NEXT¹⁰: The Future of Volunteerism in Ontario • NEXT¹⁰: The Future of Volunteerism in Ontario Forum was hosted in December, 2011. Guests included over 230 senior representatives from the not-for-profit and public sectors, youth leaders, as well as representatives from the private sector with strong interests in corporate social responsibility and volunteerism. • The Forum examined diverse themes such as "Corporate Perspectives on the Future of Volunteering", "Youth and Volunteerism: Cultivating the Next Generation of Leaders", and "Volunteering in the Digital Age: Corporate Perspectives on the Future of Volunteering". • The event received very positive feedback from participants. Social Innovation • The Ministry participated in an inter-Ministry social innovation initiative, and subsequent policies have been launched that benefit the NFP sector, such as expanding the eligibility criteria for the Infrastructure Ontario Loans Program to include community health and social services hubs, sports and recreation organizations, and Aboriginal health centres. Not-for-Profit Sector Portlet The Ministry is working with ServiceOntario to expand its services to include the NFP sector. This would extend to the sector the same kinds of services that for-profit enterprises receive. The portlet would: • Provide centralized information on government funding programs; • Link to Grants Ontario; • Bring together legal, regulatory and operational requirements, and opportunities for policy discussion electronically; • Build sector capacity; and • Be a registry of NFP organizations. Open For Business Sector Consultation • In 2011-12, began consultations with the NFP sector to identify priority issues under Open for Business, a government wide initiative to create faster, smarter and streamlined services.



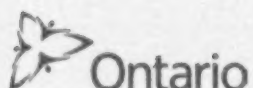
"Jobs and Prosperity" – cont'd	
Key Strategies	Results Achieved in 2011-12
Partnering with the not-for-profit sector through the Strategic Partnership Initiatives (SPI) program by: • Helping the not-for-profit sector build capacity and encouraging volunteering through investing in projects that support sound management practices, diversity, and new solutions; and • Promoting greater awareness of the value of active citizenship and volunteering.	In 2011-12, the Ministry partnered with the not-for-profit sector on a number of initiatives and programs to help not-for-profit organizations enhance the sector and promote voluntarism in the province. For example: • ChangeTheWorld: Ontario Youth Volunteer Challenge (CTW) – aims at getting high school youth (age 14-18) involved in local volunteering activities. The program is delivered by MCI in partnership with the Ontario Volunteer Centre Network (OVCN). In 2011, 21 projects were funded for a total amount of \$280,000. • Youth Opportunities Program (YOP) - addresses the challenges faced by immigrant and newcomer youth to fully participate in their communities across Ontario. In 2011, 67 projects were funded for a total amount of \$2.5M. • Special initiatives are also considered for funding that strengthen the NFP sector. In 2011-12, these included: • Ontario Volunteer Partnership (OVP) – created by the Ministry and operated by Imagine Canada, is assisting NFP organizations to develop effective risk management practices. For example, a risk management conference was held with sector leaders. • DiverseCity: The Greater Toronto Leadership Project - led by the Maytree Foundation in partnership with the Greater Toronto CivicAction Alliance, this initiative is helping to change the face of leadership within the Greater Toronto Area to better reflect the diversity of the region, and to capitalize on skills, experiences, and commitment. In 2011-12, MCI invested \$450,000 in the work of DiverseCity. • Youth Philanthropy Initiative (YPI) – led by the Toskan Casale Foundation, is promoting voluntarism to youth by providing students with academic and real world experiences that focus on the importance of philanthropy, advocacy and community engagement. In 2011-12, MCI invested \$250,000 to support the initiative.



"Jobs and Prosperity" – cont'd	
Key Strategies	Results Achieved in 2011-12
	• International Year for People of African Descent (IYPAD) – The aim of IYAPD, proclaimed by the United Nations in 2011, is to promote greater respect and awareness among Ontario's Black community, and all Ontarians, of the diverse heritage and culture of people of African descent. MCI funded the Ontario Heritage Trust \$200,000 to undertake activities to commemorate the year.
Recognizing the contributions Ontarians make to their communities and to the Province.	Each year, MCI's Honours and Awards Secretariat recognizes Ontarians who make the Province a better place to live by: • Recognizing excellence; • Championing voluntarism; • Enhancing race relations and advancing human rights; • Honouring superlative acts of heroism; • Paying tribute to those who have fallen in the line of duty; • Commemorating Remembrance Day; • Promoting the valued work of seniors; and • Celebrating the outstanding achievements of Ontario public servants. This year, MCI celebrated the 25th Anniversary of the Volunteer Service Awards.

"Stronger, Safer Communities"	
Key Strategies	Results Achieved in 2011-12
Managing the expansion of the Language Interpreter Services (LIS) program for victims of sexual violence including those who have been sexually exploited through human trafficking.	In 2011-12, the Language Interpreter Services (LIS) program connected 10 percent more clients to services by partnering with more than 500 service providers including shelters, hospitals, police and social services. In 2011-12, the LIS program was expanded to include victims of sexual violence and human trafficking, and also victims who are Deaf or hard of hearing. More clients will have access to services through trained interpreters.

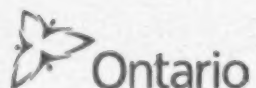
"Stronger, Safer Communities" – cont'd	
Key Strategies	Results Achieved in 2011-12
Implementing a wide range of initiatives to support the government's Domestic Violence and Sexual Violence Action Plans and the Strategic Framework to End Violence Against Aboriginal Women, including: • Expansion of Language Interpreter Services program to serve victims of sexual violence; • expansion of Neighbours Friends and Families campaign to newcomer communities and in workplaces; • provincial conference on sexual violence public education; • forum on sexual abuse and the elderly;	This year, a number of initiatives were implemented to support the government's <i>Domestic Violence and Sexual Violence Action Plans</i>, as well as the <i>Strategic Framework to End Violence Against Aboriginal Women</i>. These include: • Language Interpreter Services program has expanded to serve women who are Deaf and to serve victims of sexual violence including human trafficking victims. More than 2,000 LIS spoken and Deaf interpreters are being trained. A curriculum has been developed to provide interpreters with training on how to best support sexual violence victims. • Neighbours, Friends and Families (NFF) Campaign has expanded to immigrant and refugee communities. Close to 1,500 members of immigrant and refugee communities have received information or attended information sessions on NFF. Over 14,000 brochures in 12 languages have been distributed to community members. • The Neighbours, Friends and Families at Work campaign continued its expansion into workplaces. The campaign honoured over 130 businesses and organizations across the province for their commitment in 2011-12 to educating their employees about the warning signs and risk factors of woman abuse, and how to help. • The Sexual Violence Public Education Forum held in June 2011, brought together violence against women organizations and North American experts in public education to examine best practices in the prevention of sexual violence and to identify priorities for moving forward on public education in Ontario. • The International Forum on the Sexual Safety of Older Women, held in June 2011, helped to increase participants' knowledge about links between elder abuse and sexual violence, and improve prevention and response efforts. • A Joint Working Group on Violence Against Aboriginal Women has been convened to identify priorities and opportunities for policies, programs and services that prevent violence against Aboriginal women. The Working Group consists of representatives from ten ministries and Aboriginal organizations (the Ontario Federation of Indian Friendship Centres, the Ontario Native Women's Association, the Independent First Nations, the Métis Nation of Ontario and the Chiefs of Ontario).



"Stronger, Safer Communities" – cont'd	
Key Strategies	Results Achieved in 2011-12
• sexual violence research; • consultations and leadership development in Aboriginal communities; • training of professionals on DV and SV and development of curriculum for law schools.	• OWD funded research was undertaken by Aboriginal partners on a wide range of topics. • 390 women received training through the OWD's Building Aboriginal Women's Leadership Program. • A program for Aboriginal frontline workers was developed and piloted to increase their skills in supporting women who have experienced post traumatic stress disorder as a result of sexual violence and other forms of violence. • More than 2,700 professionals from health, education, justice and community services sectors received training on domestic violence and sexual violence to improve services to vulnerable women. • Curriculum modules for law schools have been developed through the Law Commission of Ontario to increase law students' knowledge and skills in cases involving violence against women.

Pan/Parapan American Games Secretariat

"Jobs and Prosperity"	
Key Strategies	Results Achieved in 2011-12
Continue to work with the Toronto 2015 Organizing Committee for the Pan American and Parapan American Games (TO2015) and other Games partners to support the successful delivery of the Games.	• Pan/Parapan American Games Secretariat (P/PAGS) has set up a formal governance framework to ensure Games planning is coordinated between the province and TO2015. • Reviewed and approved TO2015's business plan for 2011 with conditions. • The 2015 Pan/Parapan American Games are accelerating the development of a new community on Toronto's waterfront that will create jobs and stimulate economic growth in Ontario. This environmentally sustainable community will create a positive legacy from hosting the Games by offering Ontarians a range of housing, retail and recreational opportunities, as well as provide a temporary home-away-from-home for approximately 10,000 athletes and team officials participating in the 2015 Games. The project is attracting investors, creating business opportunities for local companies and providing a boost to local and regional economies by creating and sustaining approximately 5,200 direct and indirect jobs. P/PAGS, working in partnership with Infrastructure Ontario and Waterfront Toronto announced the successful proponent in January 2012, and construction is underway. • IO, operating as project manager for TO2015, closed the Request for Proposals (RFP) for the Pan American Aquatics Centre, Field House and Canadian Sport Institute Ontario (CSIO) complex, a high performance aquatics and athletics facility that will be constructed in partnership with the University of Toronto and the City of Toronto. Procurement is also well underway for other major sport facilities being built or improved for the Games. • The 2011 Pan and Parapan American Games in Guadalajara, Mexico was a key opportunity for the Province to host a Presence Program to promote the 2015 Games and showcase Ontario as a great place to live, visit and invest. Ontario engaged with over 400 international business leaders, sport leaders, officials and athletes to develop lasting relationships and to instil confidence in Ontario's commitment to the Games and its ability to host.

**Table 1: Ministry Interim Actual Expenditures 2011-12**

	Ministry Interim Actual Expenditures (\$M) 2011-12
Operating (1)	138.4
Capital	36.5
Staff Strength (as of March 31, 2012)	320.4 (2)

Note 1: Operating total includes (\$65.6M) in consolidated adjustments.

Note 2: Includes Pan/Parapan American Games Secretariat and excludes seasonal, students and leaves of absence.

